

The Call Center Dictionary

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Call center definition, an office or department that makes and receives a high volume of phone calls for an enterprise, as outbound sales and telemarketing calls or inbound customer service and technical support calls.

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This dictionary covers the broad range of call centre terminology. It explains relevant terms simply enough for newcomers to snatch, but with enough depth

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to offer insight to seasoned professionals. A call centre is traditionally defined as a physical location where calls are placed, or received, in high volume for the purpose of sales, marketing,...[Read More](#)

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call centre, call center [noun] an office where a large number of people use telephones to deal with calls from customers, especially to take orders or to answer questions

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The Call Center Dictionary: The Complete Guide to Call Center and Help Desk Technology and Operations. Paperback – August 1, 1999. by Madeline Bodin (Author), Keith Dawson (Author) 2.8 out of 5 stars 7 ratings. See all formats and editions.

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The Call Center Dictionary contains all the information you need to: Understand: Your boss, The Call Center Dictionary: The Complete Guide to Call Center & Customer Support Technology Solutions provides clear definitions of call center acronyms, terms, and technology. Key topics in this expanded and updated third edition include telemarketing, customer service, voice processing, switches, software, training, CRM, and call center management.

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Definition of call center. : an office equipped to handle a large volume of telephone calls for an organization (such as a retailer, bank, or marketing firm) especially for taking orders or for providing customer service.

~~Call Center | Definition of Call Center by Merriam-Webster~~

call center. A communications center that manages incoming and outgoing telephone calls with customers and clients. In health care, the center may help to manage appointments and messages or may provide patients with information about illnesses, health care resources, services provided, or self-management of disease. See also: center.

~~Call center | definition of call center by Medical dictionary~~

The Call Center Dictionary by Madeline Bodin, 9781578200955, available at Book Depository with free delivery worldwide.

~~The Call Center Dictionary : Madeline Bodin : 9781578200955~~

Noun. 1. call center - a center equipped to handle a large volume of telephone calls (especially for taking orders or serving customers) call centre. center, centre - a building dedicated to a particular activity; "they were raising money to build a new center for research".

~~Call center - definition of call center by The Free Dictionary~~

Spanish Translation of "call centre" | The official Collins English-Spanish Dictionary online. Over 100,000 Spanish translations of English words and phrases.

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noun Geometry. the middle point, as the point within a circle or sphere equally distant from all points of the circumference or surface, or the point within a regular polygon equally distant from the vertices. a point, pivot, axis, etc., around which anything rotates or revolves: The sun is the center of the solar system. verb (used with object)

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