

# Download Free Conflict Resolution Case Scenarios

## Conflict Resolution Case Scenarios

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**CONFLICT RESOLUTION: CASE STUDIES** The following case studies match the scenarios in the online training. Review (watch or read) each scenario, and then answer the questions, below. Think about what you have learned and identify a conflict resolution technique that you would use in each situation. Case Study #1

## CONFLICT RESOLUTION: CASE STUDIES

Title: Conflict Resolution Scenarios Author: Statewide Instructional Resources Development Center Subject: Human Services Created Date: 6/30/2014 10:30:59 AM

### Conflict Resolution Scenarios

The main reason for conflict in this scenario is due to conflicting goals between Gigi and her manager. The issue can be resolved by having a discussion between both of them.

### Practical Application: Conflict Resolution Scenario ...

Case scenarios. Please read each of these scenarios. While reading think about common strategies and techniques used to resolve conflict. Answer the questions following the scenario's and post in the discussion forum (questions will also be placed in the discussion forum for your convenience). ... Sample conflict management resolution action ...

### Case Scenarios - Conflict Management - Coaching & Leading 621

Conflict resolution is the process of resolving a dispute or a conflict by meeting at least some of each side ' s needs and addressing their interests. Conflict resolution sometimes requires both a power-based and an interest-based approach, such as the simultaneous pursuit of litigation (the use of legal power) and negotiation (attempts to reconcile each party ' s interests).

### Case Studies: Examples of Conflict Resolution

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3 Common Workplace Conflicts – Scenarios & Resolutions 1 | Leadership Conflict. John has been the sales manager for over a year. His sales reports show an increase in sales... 2 | Work Style Conflicts. Ashlee and James both work in accounting. James was hired a few months ago and Ashlee has been... ...

3 Common Workplace Conflicts - Scenarios & Resolutions  
Conflict Resolution, 3 Conflict Resolution Case studies are an interesting way to learn about possible situations and scenarios. By using these, individuals can learn to study and prevent organizational problems from occurring. Case studies can be taken into the classroom or into any organization.

Butter Me Up: A Case Study in Conflict Resolution ...

Examples of Conflict Resolution Skills Assertiveness by a supervisor who convenes a meeting between two employees who have engaged in a public dispute. Interviewing and active listening skills utilized by a human resources representative to define the nature of a conflict between a supervisor and subordinate.

Conflict Resolution: Definition, Process, Skills, Examples

2. Divide Students Into Pairs. Have students count off 1-2, 1-2. If you have an odd number of students, you can do one group of three--but this activity works best when the conflict scenarios can be simplified to two distinct sides.

A Role-Play Activity to Teach Conflict Resolution

even if it may lead to a conflict or differing positions. In this case, situation awareness was ... Handoff, Two-Challenge rule, Conflict resolution . Specialty Scenarios - 36 TeamSTEPPS 2.0 Specialty Scenarios Med-Surg Scenario 30 ... In this scenario, the nurse and the physician failed to advocate for the patient. A check-back

TeamSTEPPS Specialty Scenarios: Med-Surg

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**Workplace Conflict Scenarios Objectives:** Participants role-play various approaches to conflicts that might arise in the workplace. **Procedure:** Read through the scenarios below and with a partner discuss ways to deal with the issues presented. Create a short skit to act out a possible solution to the problem and present for the whole group.

## Workplace Conflict Scenarios SCENARIO #1

**Conflict Negotiation Scenarios.** Consider, discuss, and respond to the following situations. Explore the range of possibilities for solving these group process problems. A fellow employee, Phil, has not been contributing equally to complete the normal weekly work at hand. Phil claims he is contributing, but that he is swamped with other work and ...

**Interpersonal Communications Conflict Scenarios In The ...**  
**Workplace Conflict Resolution – A Case Study Posted on October 13, 2009** Leaders frequently face situations where conflict arises in the workplace and they 're called upon to resolve the situation. Although conflict is not generally regarded as a positive experience it actually can be a key opportunity to create change that will reduce ...

**Workplace Conflict Resolution – a Case Study - 852 Words ...**  
Resolving conflict in a positive manner is a skill that can be developed and practiced. Being heard can be one of the most important goals of someone engaged in conflict. Knowing how to listen and deploy appropriate communication tactics is determinative of whether a conflict will have a positive or negative resolution.

**Case Study: Tension Between Employees - Usable Plan | Coursera**  
**Title: Job-Related Conflict Scenarios Author: Statewide Instructional Resources Development Center Subject: Human**

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## Job-Related Conflict Scenarios

Conflict resolution strategy #2: Avoid escalating tensions with threats and provocative moves. ... Take the case of two siblings who disagree about whether to sell their deceased parents' farm, with one of them insisting the land must remain in the family and the other arguing that the parents would want them to sell it.

## 5 Conflict Resolution Strategies - PON - Program on ...

Sample conflict management resolution action plan. She can avoid the situation and say nothing. She can be dominating (competing) and tell the charge nurse Ms. S that the assignment is unacceptable. She can try to have Ms. C accept the assignment to oblige (accommodate) the charge nurse Ms. S.

## Keeping the peace: Conflict management strategies for ...

Oh, the Drama! 11 Scenarios to Help Teens Work Through Sticky Social Situations Posted on April 25, 2017 by Free Spirit Author Adapted from How Rude! ® In a Jar ® : Prompts, Tips, Skits, and Quips About Social Skills, Good Manners, and Etiquette by Alex J. Packer, Ph.D.

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